

Healthcare Quality / Standards / Patient Safety

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Advances in Patient Safety: From Research to Implementation [<http://www.ahrq.gov/qual/advances/>] 2005 Agency for Healthcare Research and Quality [<http://www.ahrq.gov>]

Agency for Healthcare Research and Quality (AHRQ) [<http://www.ahrq.gov>]

AHRQ Medical Errors & Patient Safety links [<http://www.ahrq.gov/qual/errorsix.htm>] Page of links to Patient Safety Resources

AHRQ Quality Indicators [<http://www.qualityindicators.ahrq.gov/>] This database produced by the Agency for Healthcare Research and Quality [<http://www.ahrq.gov>] provides measures of health care quality that use readily available hospital inpatient administrative data

AHRQ Research Relevant to Understanding the Impact of Working Conditions on Patient Safety [<http://www.ahrq.gov/news/workfact.pdf>] AHRQ [<http://www.ahrq.gov>]

Annual Health Check [http://www.healthcarecommission.org.uk/InformationForServiceProviders/AnnualHealthCheck/fs/en?CONTENT_ID=4017483&chk=ub2qrx] 2005 Healthcare Commission [<http://www.healthcarecommission.org.uk>]

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Building a Safer System: a National Integrated Strategy for Improving Patient Safety in Canadian Health Care [http://rcpsc.medical.org/publications/building_a_safer_system_e.pdf] National Steering Committee on Patient Safety

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Can You Minimize Health Care Costs By Improving Patient Safety: Teleconference Sessions [<http://www.ahrq.gov/news/ulp/costsafetele/>] 2002 AHRQ [<http://www.ahrq.gov>]

Canadian Health Accreditation Report 2004 [<http://www.cchsa-ccass.ca/pdf/2004report.pdf>] 2005 Canadian Council on Health Services Accreditation [<http://www.cchsa-ccass.ca>]

Canadian Patient Safety Dictionary [http://rcpsc.medical.org/publications/PatientSafetyDictionary_e.pdf] 2003 Royal College of Physicians and Surgeons of Canada [<http://rcpsc.medical.org>]

Care in the ICU: Teaming Up to Improve Patient Quality [<http://www.ihc.org/ihc/uploads/ICUActReport.pdf>] 2002 National Coalition on Health Care [<http://www.nchc.org>]

Center for Devices and Radiological Health (CDRH) [<http://www.fda.gov/cdrh/>]

Center for Drug Evaluation and Research (CDER) [<http://www.fda.gov/cder/>]

Centers for Disease Control and Prevention (CDC) [<http://www.cdc.gov>]

Clinical Governance Support Team [<http://www.cgsupport.org/>] Excellent resources from the UK NHS Modernization Agency. Includes many tips on how to introduce concepts of clinical quality and how to create and motivate a team approach to quality issues.

Closing the Quality Gap: a Critical Analysis of Quality Improvement Strategies: Volume 1 - Series Overview and Methodology [<http://fsi.stanford.edu/publications/20721/>] 2004 Agency for Agency for Healthcare Research and Quality [<http://www.ahrq.gov>]

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Computing and Incident Reporting [<http://www.dcs.gla.ac.uk/~johnson/papers/>] Site on understanding accidents and incidents involving complex, computer-based systems - maintained by Chris Johnson

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Curing the System: Stories of Change in Chronic Illness Care [<http://www.nchc.org/materials/studies/ACT3final.pdf>] 2002 National Coalition of Health Care [<http://www.nchc.org>]

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Delivery Programme To Reduce Healthcare Associated Infections (HCAI) Including MRSA [<http://www.dh.gov.uk/PolicyAndGuidance/HealthAndSocialCareTopics/HealthcareAcquiredInfection/HealthcareAcquiredGeneralInformation/SavingLivesDeliveryProgramme/fs/en>] UK Department of Health [<http://www.dh.gov.uk/Home/fs/en>]

Dialysis Surveillance Network (DSN) [<http://www.cdc.gov/ncidod/dhqp/dsn.html>]

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Essence of Care: Patient-focused Benchmarks for Clinical Governance [http://www.cgsupport.org/PDFs/articles/Essence_of_Care_2003.pdf] 2003 Clinical Support Team NHS Modernization Agency [http://www.cgsupport.org]

Evaluation of Nursing Best Practice Guidelines: Clinical Management, Quality Assurance and Referrals [http://www.rnao.org/bestpractices/PDF/CHRU_Monograph_series_M05-01.pdf] 2005 Nancy Edwards, Barbara Davies, Evangeline Danseco, Lucie Brousseau, Denyse Pharand, Jenny Ploeg, Viren Bharti Distributed by the Nursing Best Practice Research Unit. University of Ottawa Registered Nurses Association of Ontario [http://www.rnao.org]

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FDA/CDER National Drug Code Directory (NDC) [http://www.fda.gov/cder/ndc/]

First Workshop on Human Error and Clinical Systems (HECS'99) [http://www.dcs.gla.ac.uk/~johnson/papers/HECS_99/]

Food and Drug Administration (FDA) [http://www.fda.gov]

G []

Guidance for Development of Patient Safety Data Standards [http://www.iom.edu/IOM/IOMHome.nsf/Pages/PSDS+Relevant+Links] Relevant Links

H []

Health Care Improvement Practices Registry [http://www.improvementpractices.on.ca/] - a database of health care improvement practices from Ontario organizations across multiple health care sectors

Health Quality Service [http://www.hqs.org.uk/]

Healthcare Commission [http://www.healthcarecommission.org.uk/Homepage/fs/en]

Healthcare Information and Management Systems Society (HIMSS) [http://www.himss.org/]

HealthGrades - The Healthcare Quality Experts [http://www.healthgrades.com/] Commercial US site grading healthcare organizations

Hospital Survey on Patient Safety Culture [http://www.ahrq.gov/qual/hospculture/] 2004 Agency on Healthcare Quality and Research [http://www.ahrq.gov]

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Incident Reporting Systems in Medicine [http://www.npsf.org/exec/billings.html] From the Nation Patient Safety Foundation

Institute for Healthcare Improvement [http://www.ihl.org/]

International Classification of Diseases-10th Revision-Clinical Modification (ICD-10-CM) [http://www.cdc.gov/nchs/about/otheract/icd9/abticd10.htm]

International Classification of Diseases-9th Revision-Clinical Modification (ICD-9-CM) Coordination and Maintenance Committee [http://www.cdc.gov/nchs/about/otheract/icd9/abticd9.htm]

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Joint CDC/FDA: Vaccine Adverse Event Reporting System (VAERS) [http://www.fda.gov/cber/vaers/vaers.htm]

Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) [http://www.jcaho.org]

Joint VA/NASA Patient Safety Reporting System (PSRS) [http://www.psrns.arc.nasa.gov/]

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Keeping Patients Safe: Transforming the Work Environment of Nurses [http://www.nap.edu/books/0309090679/html/] 2004 Anne Page Committee on the Work Environment for Nurses. Board on Health Care Services National Academies Press [http://www.nap.edu]

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Leadership by Example: Coordinating Government Roles in Improving Health Care Quality [http://search.nap.edu/books/0309086183/html/] 2003 Janet M. Corrigan, Jill Eden, Barbara M. Smith Committee on Enhancing Federal Healthcare Quality Programs Institute of Medicine National Academies Press [http://www.nap.edu]

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Making Health Care Safer: a Critical Analysis of Patient Safety Practices [http://www.ahrq.gov/clinic/ptsafety/] Robert M. Wachter, Kaveh G. Shojania, Bradford W. Duncan, Kathryn M. McDonald, Amy J. Markowitz AHRQ [http://www.ahrq.gov]

Measuring the Quality of Breast Cancer Care in Women: Evidence Report/Technology Assessment 105 [http://www.ncbi.nlm.nih.gov/books/bv.fcgi?rid=hstat1a.chapter.56990] Agency for Healthcare Quality and Research [http://www.ahrq.gov]

Medical Errors: the Scope of the Problem: An Epidemic of Errors [http://www.ahrq.gov/qual/errback.htm] 2000 AHRQ [http://www.ahrq.gov]

Medicare's Quality Improvement Organization Program: Maximizing Potential [http://www.nap.edu/catalog/11604.html?ef_33#toc] 2006 Committee on Redesigning Health Insurance Performance Measures, Payment and Performance Programs National Academies Press [<http://www.nap.edu>]

Medication Errors Reporting (MER) Program (for practitioners) [<http://www.usp.org/patientSafety/mer/>]

MedWatch [<http://www.fda.gov/medwatch/>]

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National Academy for State Health Policy (NASHP) [<http://www.nashp.org>]

National Agenda for Action: Patients and Families in Patient Safety: Nothing About Me Without Me [<http://www.npsf.org/download/AgendaFamilies.pdf>]

National Patient Safety Foundation [<http://www.npsf.org>]

National Center for Health Statistics (NCHS) [<http://www.cdc.gov/nchs/>]

National Center for Patient Safety (NCPS) Reporting System [<http://www.va.gov/ncps/>]

National Committee on Vital and Health Statistics (NCVHS) [<http://ncvhs.hhs.gov>]

National Electronic Disease Surveillance System (NEDSS) [<http://www.cdc.gov/nedss/>]

National Guideline Clearinghouse [http://www.guideline.gov/whatsnew/whatsnew_GuidelineIndex.aspx] Collection of over 1000 Clinical Practice Guidelines.

National Health Care Quality Report [http://www.qualitytools.ahrq.gov/qualityreport/download_report.aspx] 2003 Agency for Health Research Quality [<http://www.ahrq.gov/>]

[<http://www.ahrq.gov/>]

[<http://www.ahrq.gov/>] National Nosocomial Infections Surveillance System (NNIS) [<http://www.cdc.gov/ncidod/hip/SURVEILL/NNIS.HTM>]

National Patient Safety Foundation International Resources [http://www.npsf.org/html/international_resources.html]

National Patient Safety Foundation [<http://www.npsf.org/>]

National Quality Forum [<http://www.qualityforum.org/>]

National Quality Measures Clearinghouse [http://www.qualitymeasures.ahrq.gov/resources/measure_selection.aspx] sponsored by the Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services, provides information on how to select, apply, and interpret quality measures

National Surveillance System for Health Care Workers (NaSH) [<http://www.cdc.gov/ncidod/hip/SURVEILL/nash.htm>]

NCHS Public Health Data Standards Consortium [<http://www.cdc.gov/nchs/otheract/phdsc/phdsc.htm>]

NHS Improvement Leader's Guides [<http://www.modern.nhs.uk/improvementguides/>]

NIH-funded: Medical Event Reporting System for Transfusion Medicine (MERS-TM) [<http://www.mers-tm.net/>]

Nursing Information and Data Set Evaluation Center (NIDSEC) - Nursing Codes [<http://www.ana.org/nidsec/>]

O [] P []

Patient Safety Resource Center [<http://www.ashp.com/patient-safety/index.cfm?cfid=18858461&CFToken=48961346>] by the American Society of Health-System Pharmacists

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Patient Safety: Achieving a New Standard for Care [<http://www.nap.edu/books/0309090776/html/>] 2003 Board on Health Care Services. Institute of Medicine National Academies Press [<http://www.nap.edu>]

Preventing Medication Errors: Quality Chasm Series [<http://www.nap.edu/catalog/11623.html#toc>] 2007 Philip Aspden, Julie Wolcott, J. Lyle Bootman, Linda R. Cronenwett, Editors Committee on Medication Errors National Academies Press [<http://www.nap.edu>]

Pride, Prejudice and Pediatric Sedation: a Multispecialty Evaluation of the State of the Art: Report from a Dartmouth Summit on Pediatric Sedation [<http://www.npsf.org/download/PediatricSedation.pdf>] 2001 George T. Blike, Joseph P. Cravero National Patient Safety Foundation [<http://www.npsf.org/>]

Priority Areas for National Action: Transforming Health Care Quality [<http://www.nap.edu/books/0309085438/html/>] 2003 Karen Adams and Janet M. Corrigan Committee on Identifying Priority Areas for Quality Improvement Institute of Medicine National Academies Press [<http://www.nap.edu/>]

Promises to Keep: Changing the Way We Provide Care at the End of Life [<http://www.nchc.org/materials/studies/EOL101200.pdf>] 2000 National Coalition on Health Care [<http://www.nchc.org>]

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Quality Check [<http://www.jcaho.org/quality+check/index.htm>] Joint Commission on Accreditation of Healthcare Organizations [<http://www.jcaho.org>] - a comprehensive guide to the nearly 16,000 Joint Commission-accredited health care organizations and programs throughout the United States

Quality First: Better Health Care for All Americans [<http://www.hcqualitycommission.gov/final/>] 1998 Presidents Advisory Commission on Consumer

Protection and Quality in the Health Care Industry [<http://www.hcqualitycommission.gov/about.html>]

Quality Improvement Tools [<http://www.rand.org/health/tools/>] RAND [<http://www.rand.org>]

Quality Initiative: a Public Resource on Hospital Performance [http://www.hospitalconnect.com/aha/key_issues/patient_safety/advocacy/quality_initiative.html]
2002 American Hospital Association [<http://www.hospitalconnect.com/hospitalconnect/index.jsp>]

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Quality Tools [<http://www.qualitytools.ahrq.gov/>] a clearinghouse for practical, ready-to-use tools for measuring and improving the quality of Americans' health care

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Reducing Medical Errors and Improving Patient Safety: Success Stories from the Front Lines of Medicine [http://www.nchc.org/materials/studies/medical_errors.pdf] 2000 National Coalition on Health Care [<http://www.nchc.org>]

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Setting the Agenda for Research on Cultural Competence in Health Care [<http://www.ahrq.gov/research/cultural.htm>] 2004 Agency for Healthcare Research and Quality [<http://www.ahrq.gov>]

SNOMED [<http://www.snomed.org/>]

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State of Florida - Medical errors resolution and tracking programs; Division of Managed Care and Health Quality; Agency for Health Care Administration [http://www.fdhc.state.fl.us/MCHQ/Health_Facility_Regulation/Risk/index.shtml]

Strategies for Leadership: an Invitation to Conversation: Quality of Care Workbook and Video Series [http://www.hospitalconnect.com/aha/key_issues/medication_safety/contents/Conversationwkbk.pdf] American Hospital Association and the [Institute for Health Improvement]

[Institute for Health Improvement]

[Institute for Health Improvement] Strategies for Leadership: Hospital Executives and Their Role in Patient Safety [http://www.hospitalconnect.com/aha/key_issues/patient_safety/contents/conwaytool.pdf] American Hospital Association [<http://www.hospitalconnect.com/aha>]

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To Err is Human: Building a Safer Health System [<http://books.nap.edu/books/0309068371/html/R1.html#pagetop>] 2000 Linda T. Kohn, Janet M. Corrigan, and Molla S. Donaldson, Committee on Quality of Health Care in America

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U.K. Department of Health [<http://www.dh.gov.uk/Home/fs/en>]

U.K. National Health Service Information Authority [<http://www.nhsia.nhs.uk/def/home.asp>]

U.S. Department of Commerce National Institute of Standards and Technology (NIST) [<http://www.nist.gov/>]

Unified Medical Language System (UMLS) [<http://www.nlm.nih.gov/research/umls/>]

United States Pharmacopeia (USP) [<http://www.usp.org>]

V [] W []

Web M&M [<http://www.webmm.ahrq.gov/>] online journal and forum on patient safety and health care quality from AHRQ

X [] Y [] Z []

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